

Substitute for form 1449A/PTO				<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>				Application Number	10/728,730
				Filing Date	December 4, 2003
				First Named Inventor	Daniel J. Daily
				Art Unit	2436
				Examiner Name	Pramila Parthasarathy
Sheet	1	of	2	Attorney Docket Number	4366-149

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number Number-kind Code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee of Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document Country Code <sup>3</sup> ; Number <sup>4</sup> ; Kind Code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)		
Examiner Initials*	Cite No. <sup>1</sup>	
	1	"Automatic E-Mail Distributors," Computer Telephony, Nov. 1998, Vol. 6(11), pp. 143-144
	2	CHANDER et al., "Using Goals to Design and Verify Rule Bases," Decision Support Systems, 1997, Vol. 21, pp. 281-305
	3	CHANDER, P. G., "On the Design and Evaluation of Rule-Based Systems," Ph.D. thesis, Department of Computer Science, Concordia University, Montreal, Quebec, Canada, Jun. 1996
	4	DeBENHAM, J., "Expert Systems Designed for Maintenance," Expert Systems with Applications, 1992, Vol. 5, pp. 233-244
	5	DeBENHAM, "A Structure for Expert Systems Maintenance," Expert Systems with Applications, 1996, Vol. 11, No. 4, pp. 553-559
	6	GUPTA, U., "Validation and Verification of Knowledge-Based Systems: A Survey," Journal of Applied Intelligence, 1993, Vol. 3, No.4, pp. 343-363
	7	PREECE, A., "A New Approach to Detecting Missing Knowledge in Expert System Rule Bases," International Journal of Man Machine Studies, 1993, Vol. 38, No. 4, pp. 661-688
	8	TAN, M., "Telecommunications," The Handbook of Applied Expert Systems, Edited by Jay Liebowitz, CRC Press, 1997, pp. 24-1 - 24-12

Examiner Signature		Date Considered	
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\*EXAMINER: Initial if reference is considered, whether or not citation is in conformance and not considered. Include copy of this form with next communication to applicant.

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	9	HAMBURGER et al., "A Decentralized AI System for Transcript Applications," IEEE, 1990, pp. 48-53
	10	ALLPORT et al., "Teaching the Computer to Understand," IEEE/IEE, 1988 pp. 8/1-8/2

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